



www.uusb-flash-drive.com

Service Policy

1. Terms of Warranty

Deemi International Co.,Ltd warrants that its USB Flash Drive based products are free from defects in material and workmanship. The warranty is subject to the conditions and limitations set forth:

1- I . A customer may be required to provide product identification information with a detailed description of the problem(s) they are experiencing.

1- II . A customer may also be required to include proof of the date of original purchase.

2. Product Replacement

Deemi International Co.,Ltd will at its option, either repair or replace any part of its product(s) that prove defective by reason of improper workmanship or materials.

2- I . Repaired parts or replacement product(s) will be provided by Deemi International Co.,Ltd on an exchange basis, and will be either new or refurbished, to be functionally equivalent to new.

2- II . To exchange, or receive a credit for your product, please discuss with the reseller from where you originally purchased the product, or discuss with your Deemi International Account Manager.

2-III. This warranty does not cover any damage to products that results from accident, abuse, misuse, natural or personal disaster, or any unauthorized disassembly, repair, or modification.

3. Duration of Warranty

3- I . USB Flash Drive 2-Year Warranty

4. Voided Warranty

Conditions that void the Deemi International Co.,Ltd warranty include:

4- I . Any damage to products that result from accident, abuse or misuse at the hands of the customer, or end-user.

4- II . Any natural or personal disaster

4-III. Any unauthorized disassembly, repair, or modification by the customer, or end-user.

5. Return Credit Policy

Product returned for credit will be applicable only to the original purchaser.

5- I . Return for credit product must be in its original packaging and with all accessories.

5- II . Full credit will be issued for un-opened, and/or re-sellable condition products.

5-III. Credit will be based on the current market value, or invoice price, whichever is lower.

6. Guarantees and after sales service

6- I .We guarantee that the goods will correspond with the stated description and specification.

6- II .We guarantee that the goods will be of satisfactory quality when delivered by our carrier.

6-III.We operate a voluntary code which appears below for the return of goods which have failed to meet your expectations.

6-IV. Subject to you complying with the voluntary code for the return of goods we guarantee that the goods will remain of satisfactory quality in normal use for 3 months following delivery and will refund the cost of the goods or credit the cost of the goods or replace the goods in accordance with timescale for return of the goods set out in the voluntary code.

7 Payment and Price

7- I . We shall not be bound to deliver the goods until you have paid for them. Payment shall be due when the agreement is made between us. Time for payment shall be of the essence. The price due from you is the price indicated as inclusive of value.